

# FREQUENTLY ASKED QUESTIONS



Additionally, we will schedule Zoom meetings for all the students to answer all the retreat questions!

## 1. How much does the retreat cost?

The cost of this retreat is 3,875€.

The deposit is 500€ to save your spot, which is included in the total price.

## 2. What does the price include?

It includes transportation; a room with a private bath; breakfast, lunch, and dinner each day; excursions to Banyoles, Girona, and Costa Brava; 5-day workshops; as well as art supplies.

## 3. What does the price NOT include?

The flights from your country to Barcelona and from Barcelona to your country are not included. Also, extra food, drinks, or cocktails outside of the package meals and workshops are not included.

## 4. Which flight should I take to get to Barcelona on Sunday 12?

The ideal situation would be taking a flight that arrives in Barcelona on Sunday 12 around noon. And to depart to the US on Saturday 18, a flight that departs around noon or in the afternoon would be the best, so we will all use the same transportation.

To avoid potential long lines in customs (sometimes over 2.5 hours!) arriving in the Barcelona airport, we recommend that you consider booking a flight with a layover in an EU city, then continuing to Barcelona. Lines to process connecting flights within the EU are short, often less than 15 minutes. For example, connecting flights through Schiphol airport in Amsterdam (AMS) or through París-Charles de Gaulle airport (CDG) have very expedient lines.

Due to our personal travel experience, we highly recommend [KLM Airlines](#) to book your flight.

As soon as you purchase your flights and in order to organize the transportation, please, let us know the schedule to this email: [andreaencaustic@gmail.com](mailto:andreaencaustic@gmail.com)

#### **5. Do I need to stay at the hotel?**

Yes, all participants need to stay at Casa Anamaria hotel. Please do not contact the hotel regarding any changes or additions to your reservation. We work with a group sales manager for the package we provide, not the front desk. All reservations need to be handled directly by us.

#### **6. I am lactose intolerant / gluten-free, etc. Can the hotel accommodate me?**

Yes, please, let us know about your food-related allergies or intolerances to this email [andreaencaustic@gmail.com](mailto:andreaencaustic@gmail.com) as soon as possible. We will pass that information along to the hotel and restaurants on your behalf.

#### **7. How many classes can I take?**

All the 5-day classes are included in the price. We will have 7 different workshops total, plus some surprises.

#### **8. How is the studio set up?**

Work stations are shared between two students and include a table, a heated 24x14" palette, a heat gun, a butane torch, palette cups, R&F encaustic medium and encaustic colors, and workshop-specific supplies. The Sala Tramuntana has good ventilation for our workshops. Up to 12 students will be in a workshop at one time.

#### **9. What supplies do you provide? What supplies do I need to bring?**

We provide R&F encaustic medium and paints, brushes, some drawing materials, cradled and flat panels, painter's tape, tools, and any workshop-specific supplies. Additional information about supplies will be emailed in mid-2025 along with more information about the workshops.

**10. Do I need to have experience with encaustic?**

No. This retreat is designed for both beginners and advanced artists looking to expand their artistic repertoire. You do not need prior experience in encaustic, just the desire to explore and create.

If you are a total beginner, we will send you a list of resources to check out in order to be better prepared, but all levels are welcome!

**11. What does a typical day at the retreat look like?**

Breakfast is offered at 8:00 am.

The encaustic classes in the morning are from 9:00 am – 1:00 pm, with a snack break at 11:00 am.

Lunch at the hotel is from 1:00 pm - 2:30 pm.

Afternoon workshops (including open studios) are from 3:00 pm – 8:00 pm.

Excursions will begin at 3:00 pm on Tuesday, Thursday, and Friday. Dinners are included.

Dinner at the hotel is served at 8:00 pm.

**12. Can I have a room upgrade?**

The rooms will be assigned on a first-come, first-served basis. Please do not contact the hotel regarding any changes or additions to your reservation. We work with a group sales manager for the package we provide, and not the front desk. All reservations need to be handled directly by us.

**13. Can my spouse / partner / family member stay with me at the hotel?**

Yes, they can if they're taking the encaustic classes and having the whole package. Please email us as soon as possible ([andreaencaustic@gmail.com](mailto:andreaencaustic@gmail.com)) to determine if they're going to stay in the same room as you.

The idea of this retreat is to create a group of artists to meet each other and enjoy this encaustic experience together. The focus of this retreat is art with some sightseeing, not leisure tourism.

#### **14. What do I do when I am not in class?**

Nearly all hours are filled with workshops, open studios, and excursions. There's a swimming pool and a tennis field that can be used, a library, and paths and roads to take a walk.

#### **15. During the excursions, will we have dinner at the locations? And transportation?**

Yes! On the 3 days we go on excursions (Banyoles, Girona, and Costa Brava), we will have dinner in each location. Extra food and drinks before or after dinner are not included in the excursion package. The bus will take us to the location and will bring us back to the hotel after dinner.

#### **16. How do we depart from the hotel to the airport of Barcelona on Saturday 18?**

We will check-out from the hotel and a shuttle bus will take you to the airport of Barcelona. The group will leave together. The airport of Barcelona is about 1 hour and 45 minutes away from the hotel.

As soon as you purchase your flights and in order to organize the transportation, please, let us know the schedule to this email: [andreaencaustic@gmail.com](mailto:andreaencaustic@gmail.com)

#### **17. What is the payment timeline?**

- A **500€ deposit** is required to save your spot. **It is refundable if we can find someone to take your place.** For paying the deposit, [sign up here](#) and we will email you with the payment link.
- The **hotel and studio rental** are due **May 1, 2025**.
- **All the rest (encaustic workshops, art supplies, meal fees, and transportation)** are due **August 1, 2025**.
- All **payment links** will be sent directly to your email.

**18. What is your cancellation policy?**

Please read it [here](#).

**19. What is your Covid policy?**

We do not require proof of vaccination or ask that students wear masks. If you become sick with Covid the week prior to the retreat, please notify us. Please read the [cancellation policy](#).

**20. Will I be able to take all the pieces I create back home?**

Yes! For your incoming flight to Barcelona, we recommend leaving plenty of extra space and weight in your luggage to take all your work back home. We will help you to pack your pieces safely.

**21. What is the weather like in October?**

Normally during the day, you can wear a t-shirt. We recommend bringing a coat and long sleeves for the afternoons and nights. Daytime temperatures in October are comfortable, often between 20°C (68°F) and 25°C (77°F). In any case, we will email you with the weather and temperatures one week before the retreat.

**22. Which language is spoken in that region?**

Catalan is the official language. However, most people speak Spanish and many people are English speakers. The hotel staff will speak in English with you.



November 8, 2025